

Feedback 2015

We received a number of written and oral comments regarding the catering, all of which have been passed to DLL. By way of some background the relevant manager was new to the venue, though with a background in hospitality, and seems to have had ideas of his own. His explanations (during the congress) regarding the food were a little strange but nothing could be done at that stage. He has now left and been replaced by the manager with whom I have dealt over the last few years. More good news is that, having met with this manager recently, there will be a new flexibility with catering options next year that will hopefully address this year's disappointing offering. The menu will not be soup, chips and wraps!

Emails:

The venue is very good

A thought:

If the DLL Centre wanted to try to make some more money out of the players, they might consider putting on some better food: I noticed a few people look at what was on offer (those horrible wraps!) then side swerve it for an order off the menu, which of course takes ages to come. If they had an extra member of staff over the lunch hour they would certainly get more business too. I ended up opting for crisps and fruit in my car as I didn't want to wait for an order which I might have to throw down quickly before the start of the next round. I would be happy to pay in advance for 2 days portions of easy hot grub, eg lasagne, macaroni and cheese, if I knew it would be quick to come and hot. This is by no means a complaint, just an observation.

Thanks once again to Keith and team. A great event professionally run as always.

Many thanks for running the Congress this weekend. There was a perfect combination of efficiency, professionalism and friendliness.

Please pass our thanks on to all involved and we look to next year!

Thanks for a nice well organized competition last weekend!

A few general comments:

1. Perhaps it might be an idea to remind players that it is fairly bad etiquette to repeatedly announce 'check' particularly in dominant positions. If the opponent can't realise they are in check that is on them!
2. I think the playing area should be 'players only', especially in the case of juniors who shouldn't have parents constantly hovering around their boards.
3. The set lunch was a good idea and saved a lot of time.
4. Big thanks to Ray Noble for providing transport in and out of Dundee.

The venue is very good - pity it's so far out of town.

... many congratulations for an excellent Congress.

many thanks again for organising another superb tournament. ... thanks also for the informative emails throughout the year regarding accommodation etc.

Excellent Congress – well organised as usual.

Thanks guys for a wonderful weekend, our first time there and hopefully not the last.

Apologies to the arbiters who I gave a tough time to.

Apologies to Jim Anderson for me being a grumpy old *****.

Nice venue, all very pleasant, and as long as Jim says I'm not banned, he was joking, we will be back next year, a bit older and hopefully a bit wiser.

Only fault, the tables converging in the middle, some were a bit tight to navigate, without disturbing the players, but everything else was great.

Thank you very much for the excellent organisation and giving me a welcome at the club that encouraged me to enter. It is really cool that you guys gave up your time for a weekend (And preparation time!) of chess for others, I hope I can play in future events. I think the venue was really great

It was a great pleasure to play the Congress, hope you were happy with the way it went. I appreciated the quiet playing conditions, swiftly organised draw and also the attention to details like the box of pens, the water and tea coffee stand being near, and the coaching workshops. I know how much planning it takes to organise these kinds of things and thus keen to recognize that :)

I really enjoyed the congress last weekend. The event was well run as always and your efforts in making it so, greatly appreciated.

Many thanks ... for a great tournament.

Feedback slips

<p>Excellent org. as always. Couple of minor suggestions</p> <ul style="list-style-type: none">• Some arbiter conversations are a bit bit loud - plz tone it down!• Ditto plz tone it down during disputes/claims.• Corner at bds 4-6 are dull on the Fri. night. Use an additional lamp!? <p>Thankyou</p> <p>Roll on next year! 😊</p>	<p>My only complaint is the meal offered. The soup was cold, and the wraps were pretty tasteless, and even colder. straight out of the chill!!</p> <p>Thankyou <u>Not</u> value for money either.</p> <p>Of the 7 7 people at the table I was at, only 2 ate the whole meal.</p>
<p>Good venue an enjoyable weekend.</p>	<p>Playing conditions excellent. Catering poor.</p>
<p>It's a good congress & venue. Keep it the same</p>	<p>1st Time Here, GREAT VENUE Guys Keep up the good work AND WE will be back NEXT YEAR Reverend Alvin Armstrong (Glasgow)</p>
<p>the website: www.dundee-congress.co.uk/feedback.html</p> <p>Enjoyed My First Experience at D & A Congress. Venue is very friendly and welcoming.</p>	<p>An excellent and well run congress! The arbitration team was on top of everything. Venue was superb.</p> <p>John Dempsey</p>

I was not happy with the lunch menu. We have had better choices on previous years. TB wraps were very poor.

Dobbers was much better
Thankyou
JJP

Perhaps the yellow shirt to be taken by the subcommittee.

WJD

BRILLIANT TOURNAMENT

Probably juniors should have been told not to chat in the balcony.

2 MIN RULE ALLOWING 5 SEC INCREMENTS = ONE OF FINEST BEST IDEAS GOOD TO SEE IT USED. I WOULD SUGGEST, THOUGH, THAT IT SHOULD NOT BE APPLIED BELOW SAY, MOVE 40. HAPPENED IN MY GAME AT MUSE PT. DID NOT ARGUE SINCE I WAS PLAYING A TUNNIE.
Thankyou
Phil Thomas

A Great Run event as usual
No complaints

Excellent playing conditions

N Anderson

An excellent and well run congress!
The arbitration team was on top of everything. Venue was superb.

John Dempsey

Again, lovely, friendly tournament - efficiently & unobtrusively run!
i.e. we will be back -!

(J & J) Sherriff

Small point - maybe an allegro add on of 15 mins, say, allows players to manage time rather than the 'long game' the 'long game'?

Thankyou